## Wipe a Mobile Device from Engage365
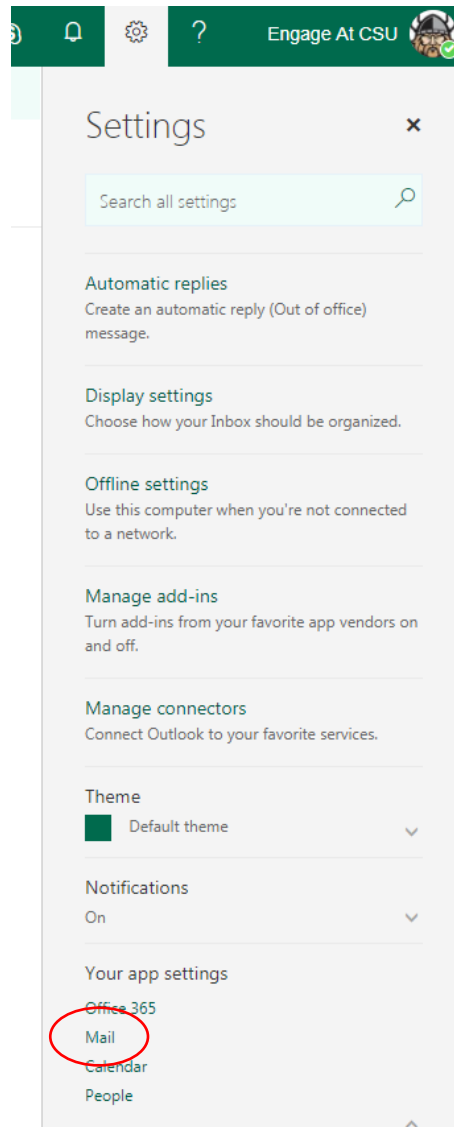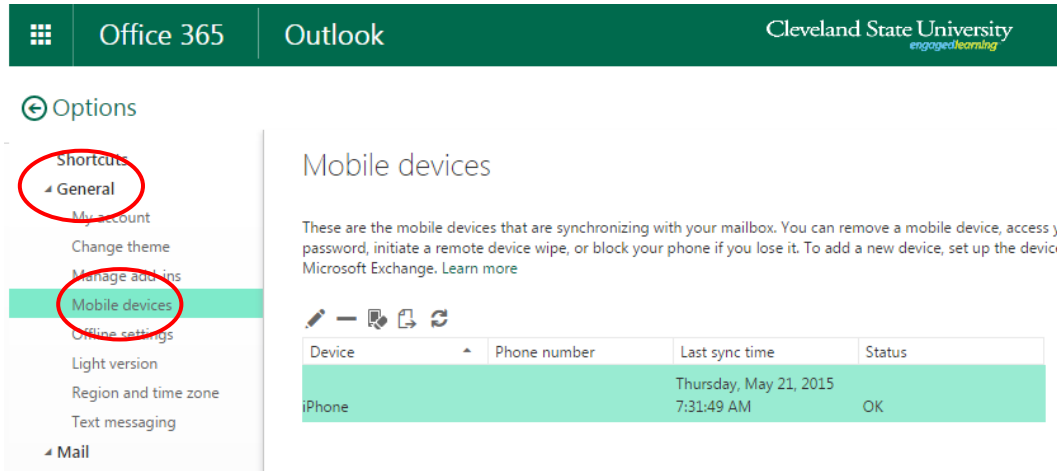
Below are directions on how to wipe a mobile device that had been set up to access an Enage365 account.

1) Sign into your engage365 account via a supported browser, this must be the account that the mobile device was set up to access. Select the Settings icon, the gear icon in the upper right corner, and then select "Mail"
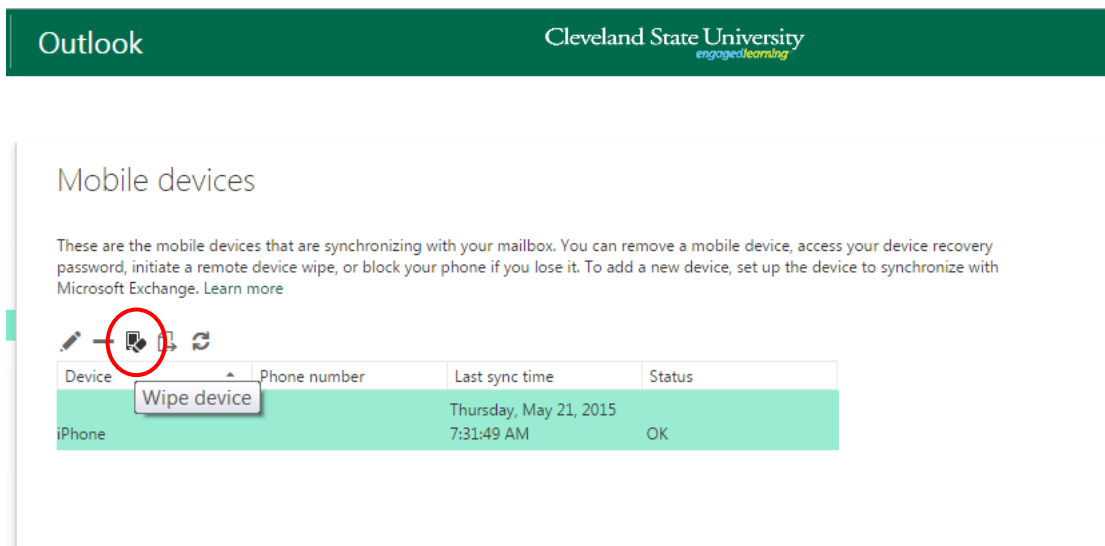
2) From the navigation pane on the left, expand "General" and then select "Mobile devices"



3) Select the device to be wiped, and then select the "Wipe device" icon. Select "Yes" when prompted.

4) Once the wipe operation has been completed, remove the device completely by selecting the "Remove" icon and selecting "Yes" when prompted.