

## MICHAEL SCHWARTZ LIBRARY

### Continuity of Library Services and Operations/Fall 2020 Updates

As we continue to support remote teaching and learning, we are developing a phased approach to resuming some of our most in-demand on-campus library services - including access to print collections - and gradually reopening library spaces when it is safe to do so. Hours for Fall M-F 8:00am – 5:00pm.

- CSU librarians are all working and available to assist you.
- **We will be open** for limited hours and services during Fall semester, with some important changes:
  - **Your VIKINGCard will be required for swipe card access to the Library**
  - Health & safety /distancing protocols are in place for your safety
- **Remote reference services** are being offered as always via chat, email, web form, and phone.
- **[Ask Your Personal Librarian](#) research consultations** will be available via chat, email, phone, and Zoom. Contact us from home, or come to the library and use our **new remote research consultation area** to meet remotely with fewer distractions.
- A new research guide: **[Library Support for Online Teaching and Learning](#)**, provides an overview of services and resources for remote learning and teaching.
- **Open computer** lab with Internet, printing, scanning, Microsoft Office, and Adobe CS6, as well as some specialized software for courses.
- **A large collection of online** materials including 353,343 e-books, 59,978 electronic journal titles, 151,707 digital media holdings, and 259 research databases that can be accessed anytime, anywhere.
- **2-hour textbook loans** for some courses. Materials will be quarantined between loans.
- **OhioLINK and InterLibrary** Loan services, as well as **Online Scholar catalog requests** have returned, for requesting library materials.
- **New, contactless pick-up** of library materials.
  - **NOTE: For your safety**, materials will be quarantined for 3 days before they are processed and ready for pick-up. Textbook availability and the previous OhioLINK 3-5 day turnaround time for expected delivery will be delayed to accommodate this time.
- **Book drop** for convenient, contactless return of library materials.
- **Quiet, safe spaces** for studying.
- **Faculty may request remote information literacy instruction** provided by subject specialist librarians for individual courses.
- **Expert assistance locating instructional and course materials** in electronic format such as e-Books, open access textbooks, and open educational resources.

For the most up-to-date information, check [the library website](#) or call the User Services Center at (216) 687-2478 or (216) 687-2479.